

Call the Nurse First Advice Line any time a Medicaid covered family member is sick or hurt.

The nurse will ask you some questions and direct you to the right place for care such as:

- Go to the ER.
- Go to your medical provider.
- Care for yourself or your family at home.



The Nurse First Advice Line is available 24 hours a day, 7 days a week. You can call anytime of the day or night. Call before making an appointment with your medical provider, or seeking other medical services. The call is always free and confidential. You will receive friendly and helpful advice.

“Also try our AudioHealth Library®”

You can listen to pre-recorded information on a variety of general health topics. When you call, you can access the AudioHealth Library listing by pressing #3.

This program is operated by McKesson under the direction of the Montana Department of Public Health and Human Services.

159-2300

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**NURSE FIRST ADVICE LINE
1-800-???-????**

FREE, confidential information

A FREE SERVICE OF MONTANA MEDICAID

***“Hello, I’m Carol, a registered nurse.
CALL me when
you are **SICK** or **HURT**.”***



**NURSE FIRST ADVICE LINE
1-800-???-????**

MONTANA
Department of Public Health & Human Services

When should you call?

Call anytime day or night when:

- Call when you are sick, hurt or have a health care question.
- Call **before** making an appointment with your medical provider.
- Call **before** going to the emergency room. *
- Call to get information on how to take care of a health problem at home.



A nurse will:

- Ask about your health problem.
- Advise you if you need to see your medical provider.
- Advise you to go to the emergency room if appropriate.
- Provide helpful self-care information.
- Tell you about other free services for people with chronic health problems.

The nurses support your medical provider. They:

- Have lots of experience.
- Can help you make decisions before looking for transportation or making a long trip.
- Provide advice that can save you cost sharing money.

The nurses can help you with problems like:

- Vomiting or upset stomach
- Cuts, minor burns and scrapes
- Colds and coughing
- Dizziness and headaches
- Sore throats and flu
- Back pain
- Crying or hot baby
- Fever
- Ear ache
- Just feeling bad but you don't know why



**Call ANYTIME —
24 HOURS A DAY, 7 DAYS A WEEK.**

**NURSE FIRST ADVICE LINE
1-800-???-????**

FREE, confidential information

* (If you believe your condition is life-threatening, call 911 or your local emergency services.)